



Skype for Business Solutions

YORKTEL PROFESSIONAL SERVICES

Yorktel's Professional Services help you integrate Microsoft Skype for Business with any Unified Communications platform.

Yorktel has over 30 years of experience in selecting, designing and deploying enterprise collaboration technology. We take pride in our agnostic view of vendor platforms, assisting organizations to integrate Skype for Business (SfB) into their communications environment. Leveraging our extensive expertise in the complexities of video and voice, we help customers maximize their entire Unified Communications and Collaboration experience, including IM, presence, and content sharing.

Network Assessment

The ubiquity of unified communications has made real time media applications such as SfB voice and video core components of an organization's workflow. IT Managers need to understand the current state of network readiness to support high-quality SfB media traffic. Yorktel's network assessment outlines a three phase approach to help you discover, assess, and analyze enterprise preparedness for SfB media traffic.

Yorktel's analysis of this data is essential to prescribing industry best practices for video and voice in precise application of video and voice enabled environments. Yorktel's overall report ensures consideration is given to your company's growth goals in order to optimize and scale network infrastructure to meet business expansion.

Design Services

Integration into UC Platforms – Acano, Avaya, Cisco, Pexip, Polycom and Vidyo

Yorktel's Professional Services engagement team can analyze your existing SfB infrastructure to baseline your environment along with identify any specific needs and problem areas. This baseline is utilized to develop a 1-3 year platform strategy and roadmap on integrating audio, video, messaging and collaboration solutions to deliver the overall UC experience to end users.



Yorktel ensures a seamless integration between video meeting solutions and unified communications platforms like SfB to tie meeting rooms, desktops and mobile clients together in a single, fully-functional, environment.

Implementation Services

Integrating SfB into UC platforms

Yorktel has industry leading consultants with extensive backgrounds in multiple vertical markets and Unified Communications products and services. Yorktel brings this level of expertise to bare when project managing and integrating SfB into other UC vendors such as Acano, Avaya, Cisco, Pexip, Polycom and Vidyo. This includes developing Implementation Strategy plans taking into account technology strategy, impact to a production collaboration environment, change control processes and end user impact.

Yorktel is a
Total Solutions
Provider of:

- Video Communications and UC Integration
- Collaboration Services
- Professional Services
- Support Services
- Staffing Services
- Media Solutions
- Telehealth Solutions
- A/V Integration



Skype for Business Room System Installation Services

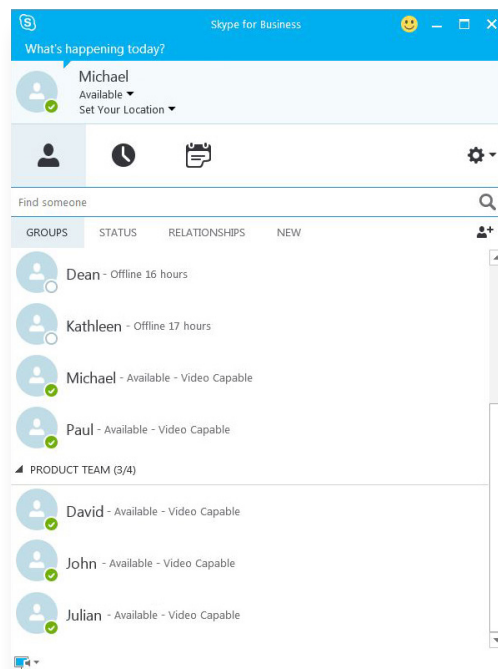
We have the hands-on knowledge of the true capabilities of all video and UC&C technology and products to provide you with rapid delivery, installation and deployment of standardized SfB systems with best-in-class functionality. For clients with very specific or unusual requirements, our custom solutions enable us to tailor a SfB room solution to exact usage requirements for rooms, users and applications of all types.

Procurement and Logistics

Yorktel has long standing relationships and top level certifications across all SfB hardware vendors. This includes partnerships with end user device manufacturers for room systems, handsets, headsets, and gateways utilized in the SfB ecosystem. Yorktel takes on the burden of procurement and logistics for SfB deployments, enabling customers to focus on what's important to their business.

User Adoption and Training

Our User Adoption Services are designed to lay the groundwork for increased user satisfaction, improved productivity and to help you realize the ROI in a shorter timeframe. We provide you with a personnel based approach to user education and recommend numerous training options that extend beyond classroom training to achieve the best outcome.



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About Yorktel

At Yorktel, we make complicated simple. For 30 years, we've been the global managed services provider for some of the world's largest video communications networks. Our Continuity Managed Services portfolio includes staffing augmentation, technical support, maintenance, professional services, conference support and cloud-based hosting and bridging services. As part of our commitment to excellence, we have received ISO 27001 certification, the world's leading international standard for information security management, and numerous industry awards.

With tens of thousands of video rooms under management worldwide, we have the proven expertise and global reach to deliver an enterprise-quality visual communications experience to our customers every day, every time.

