



Yorktel Selected as Launch Partner for Microsoft Teams Rooms — Premium

Turnkey management service designed to empower IT teams to maintain a great in-room meeting experience



Eatontown, New Jersey (July 21, 2020) Yorktel, a leading provider of collaboration and managed service solutions for enterprise, public sector, education and healthcare customers worldwide — announced today that it is one of the companies selected by Microsoft to help bring Teams Rooms Premium to market and support customers in their transition to Microsoft Teams Rooms. The new service, recently made available globally, delivers 24/7 proactive management, monitoring, and remediation of room operating system and software by Microsoft experts.

“The Microsoft Teams Rooms Premium solution is an exciting addition to our robust portfolio of managed service offerings,” commented Jeremy Short, SVP of Microsoft Solutions at Yorktel. “This includes deployment services and onsite support for reported system issues. In addition, Yorktel also offers full Teams Enterprise Voice Managed Services, making us a full one-stop-shop provider for companies embracing Microsoft Teams.”

Microsoft Teams Rooms Premium offers:

- **Intelligent operations** - Software and machine learning that automates updates, problem detection, problem resolution and scales rooms efficiently.
- **Dedicated experts** - A team of experts who provide 24x7 service operations, tiered support, and incident resolution assistance.
- **Enhanced insights** - Rich analytics, reporting and proven learnings at scale across many customers.

To learn more about Microsoft Teams Rooms Premium and how you can get the best from your Microsoft collaboration environment contact us at LearnMore@yorktel.com.



About Yorktel

For over 35 years, Yorktel (www.yorktel.com) has been a leader in helping enterprise, healthcare, education and public sector customers plan, navigate and successfully execute their digital workplace transformation initiatives. Our global team works with yours to ensure all aspects of these initiatives, including systems evaluations, network preparedness, technology assessments, change management planning, device and network management and monitoring have been addressed. We then design, integrate and manage the communication and collaboration solutions that enable your connected workforce. Follow Yorktel on Twitter: [@yorktelcorp](https://twitter.com/yorktelcorp).

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